



# YOUR Neighbourly WELCOME GUIDE

LET'S EXPLORE  
**Tampines** GRC



Singapore Together is about the Government working with Singaporeans, and Singaporeans working with one another, to build our future Singapore. The Government will open up more partnership opportunities for Singaporeans to participate. The Government also hopes to support more citizen-led efforts. Whatever our background or interests, we can each step forward to contribute in areas that we care about. By working together, we can turn diversity into strength and transform challenges into opportunities, to build a Singapore that present and future generations of Singaporeans will be proud of.



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#### SPECIAL THANKS

Tampines Town Council

# My Neighbourhood, My Home!

Singapore is a multi-racial society that celebrates the diversity and vibrancy of different cultures, ethnicities and religions. What better way to discover the gastronomical cuisines, heritage and architectural landmarks and recreational activities than to start with a leisurely stroll around your neighbourhood. An initiative of the People's Association, "Your Neighbourly Welcome Guide" contains colourful anecdotes and well-kept secrets from residents and volunteers. These unique stories of places, activities and experiences are happening right in your neighbourhood.

Discover Tampines GRC and other neighbourhoods through the e-guides here:  
[www.pa.gov.sg/our-programmes/community-integration](http://www.pa.gov.sg/our-programmes/community-integration)



# Welcome to Our Neighbourhood!

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# MORE ABOUT SINGAPORE



## FOOD PARADISE

Ask almost anyone, and they will tell you eating is one of our favourite things to do! Our multicultural identity has opened us to the wide variety of cuisines and culinary trends. A definite treat for your taste buds, experience the richness of our different spices, coconut and pandan as you chew into our flavourful local delights which you can find around the corner.



## FESTIVALS & CULTURES

As a vibrant cityscape with many cultures, Singapore has many festivals and events for everyone to join. People from all different racial and cultural backgrounds can enjoy exciting festivals like the Chingay festival, Thaipusam, Deepavali, Hari Raya Puasa and Mid-Autumn festival.



## THE OLD & THE NEW

Old shophouses amidst shiny new skyscrapers. In Singapore, one way we keep our history alive is through active conservation. A lot of the old houses, shophouses and places of significance have been preserved to remind us of our roots. Some of these places are where early immigrants lived or worked. While exploring our neighbourhoods, you will find charming old-school places woven into our cosmopolitan lifestyle and given new lives as eateries, shops, or other indulgences.

Experience a slice of Singapore right in your neighbourhood! Discover an eclectic mix of food, heritage, shopping, culture and more right at your doorstep and mingle with people in your neighbourhood through fun-filled workshops and events.

#yourneighbourlywelcomeguide



## Explore Tampines GRC

Welcome to our neighbourhood! You can find many beautiful green spaces to explore, play and admire at Tampines, such as Tampines Changkat Butterfly Garden. Families and friends can bond over a wide variety of delicious food, and interact with fascinating mural art spaces around Tampines.

Tampines Central Park

# INTRODUCING TAMPINES GRC

## FROM A REMOTE VILLAGE TO AN AWARD-WINNING TOWN

📍 Tampines GRC

Named after the 'Tempinis' tree which grew abundantly in the area, Tampines started as a remote village filled with mainly farmers and villagers. The area was often associated with the sand quarrying and waste disposal industry which, to a certain extent, damaged the surrounding environment. Today, Tampines has evolved into a modern and bustling residential town with many green spaces and unique architecture. The residential town was even awarded the World Habitat Award in the Developed Country Category by the Building and Social Housing Foundation (BSHF) of the United Nations.



TAMPINES EXPRESSWAY

TAMPINES AVE 9

TAMPINES AVE 10

TAMPINES AVE 5

TAMPINES AVE 2

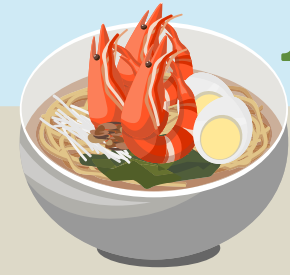
TAMPINES AVE 1

PAN ISLAND EXPRESSWAY

TAMPINES EXPRESSWAY



# FOOD HUNT



From savoury dishes to sweet snacks or desserts, a plethora of food options awaits the adventurous foodie. Explore a variety of local eats right in your neighbourhood today!



**KEEP OUR TABLES CLEAN**

In Singapore, it's mandatory for diners to return their trays and clear their tables in hawker centres, coffeeshops and food courts. Let's keep our public dining places clean together!



**1**  
**TAMPINES ROUND MARKET & FOOD CENTRE**  
📍 137 Tampines Street 11

Tampines Round Market and Food Centre is one of the most recognisable landmarks in Tampines. The popular food centre comprises more than 40 food stalls and 90 market stalls, while its adjacent shophouses have served as a social and commercial hub for Tampines residents since 1983.

**2**  
**TAMPINES AVENUE 4 FOOD STRETCH**  
📍 Tampines Avenue 4

Indulge in a wide variety of food from different races and cultures and the different retail stalls at this food stretch. This is one of the most prominent features of Tampines West you cannot miss!

**3**  
**TAMPINES N2 SHOPPING STREET**  
📍 201A to 201E & 201G Tampines Avenue 2

Located in Tampines East, Tampines N2 Shopping Street is a popular shopping destination amongst the residents who get their daily necessities from this bustling place. After shopping, you can fill your tummy with crispy Roti Prata or a bowl of piping hot noodle soup.

**4**  
**HAWKER CENTRE @ OUR TAMPINES HUB**  
📍 1 Tampines Walk

Situated in Tampines Hub, the hawker centre at this integrated community and lifestyle hub offers a plethora of food choices that will whet your appetite! You can enjoy a local comfort food of flavourful curry rice, or if you like international cuisine, there's yummy Turkish Kebabs to satisfy your hunger.

**5**  
**SHOP @ WEST**  
📍 Tampines Avenue 3

Known for its excellent amenities, this second oldest shopping street in Tampines West has been around since 1985. Walk around the neighbourhood and you will find authentic Thai food and everyone's favourite seafood restaurant where you can savour crab Bee Hoon with your family and friends.

**6**  
**COFFEESHOP AT 419 TAMPINES STREET 41**  
📍 419 Tampines Street 41

This coffeeshop is located along Tampines Street 41 and it's popular among the residents living around the area. Satisfy your hunger pangs with tantalising local fare like fragrant Nasi Lemak and tangy Wanton noodles. You may want to keep a lookout for the notable Dim Sum stall which had everyone craving for it.

# TRACING OUR ROOTS

Our neighbourhoods are rich with heritage and history. Take a walk down the streets and you will find historical places and conserved architecture, each with a story to tell.



1  
**CATHOLIC CHURCH OF THE HOLY TRINITY**

📍 20 Tampines Street 11

Built in 1988, Church of the Holy Trinity is a Roman Catholic Church in Singapore that serves Catholics living in Tampines and Simei. Visitors to this building will notice the colourful stained glass panels that frame the church.

2  
**TAMPINES CHINESE TEMPLE**

📍 25 Tampines Street 21

Opened in 1992, the Tampines Chinese Temple is a unique place of worship that brings together 12 Taoist temples that once stood in Tampines. One of the interesting features of this temple is the 270-metre-long dragon sculpture that adorns the temple's perimeter.

3  
**MASJID DARUL GHUFRAN**

📍 503 Tampines Avenue 5

The mosque was closed for upgrading in 2016 due to the growing population. During the upgrading period, activities were carried out at a *musollah*, next to the present site. Today, it is the largest mosque in Singapore with a capacity of over 5,000 people and 5,910 sq metres.

4  
**SOKA GAKKAI SINGAPORE**

📍 10 Tampines Street 81

Officially opened in 1993, the Soka Gakkai Singapore headquarters is a common fixture in the neighbourhood and they have been contributing to the community through various social programmes for residents of different races. Apart from that, the organisation is also a regular performer at the National Day Parade and Chingay.

5  
**LIVING HOPE METHODIST CHURCH**

📍 20 Tampines Street 33

The first church service was conducted in St. George Chapel in early 1990s. The church was then renamed as Living Hope Methodist Church in 2001. Its aim is to serve the residents in the neighbouring community with various outreach programmes.

🔍 **TAMPINES HERITAGE TRAIL**

Explore this exciting heritage trail of Tampines from Roots.gov.sg specially curated by the National Heritage Board.



SCAN THE QR CODE FOR THE FULL TRAIL!



# FUN IN THE SUN

If you prefer to be out and about, working out in green spaces or just taking leisurely walks, add these outdoor neighbourhood spaces to your list for your next day out in the sun.

1



## FOOTPATH COURTESY



Remember that we share a common footpath. If you are a cyclist, please give way to pedestrians and ring your bell politely in advance to alert them if needed.

1

### TAMPINES ECO GREEN

📍 Tampines Avenue 9

Tampines Eco Green is a great place to escape the bustling Tampines town. Nature-lovers can hike within the rustic landscape of open grasslands and marshland, and discover an array of flora and fauna. Teeming with over 75 species of birds, this eco-park is a haven for every bird-watcher.

2

### TAMPINES SUN PLAZA PARK

📍 Tampines Avenue 7

Come every September, the Trumpet trees in Sun Plaza Park are awashed with a shade of pink as a result of the blooms from the trumpet-shaped flowers. Remember to bring your camera and snap a couple of lovely photos of these blossoms!

3

### TAMPINES GREENRIDGES

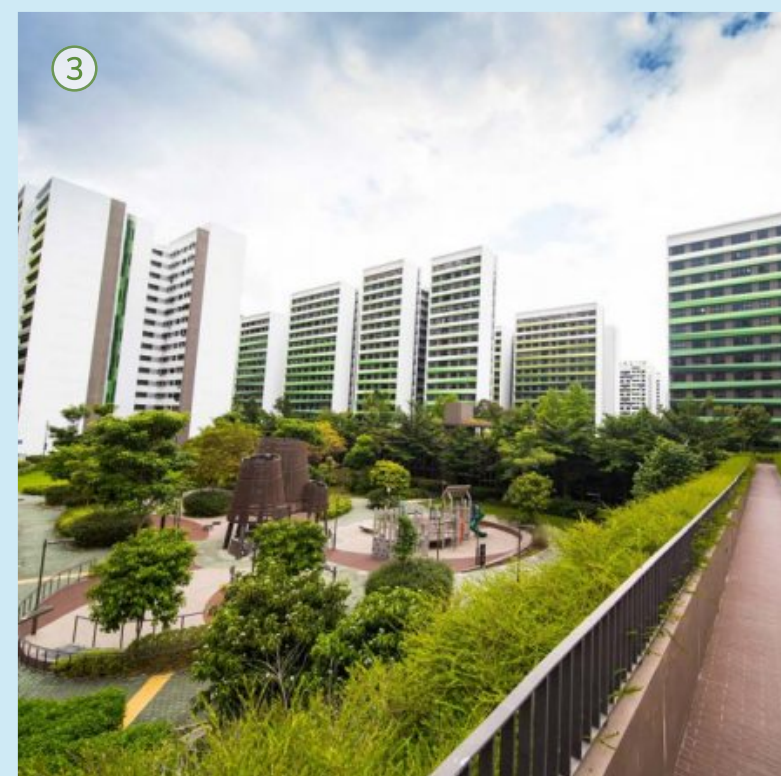
📍 Tampines Avenue 9

Take a morning stroll at this rooftop garden of Tampines GreenRidges and immerse in the surrounding lush greenery. Designed in line with Tampines North's tranquil living environment, the blocks are built in varying heights with green stripes on their facades, creating an imagery of mountain ridges!

2



3







4a

4

### TAMPINES CENTRAL PARK

📍 Tampines Street 82

The most distinguishing feature of this park is the fruit-themed playgrounds that come in the shapes of mangosteens and watermelon slices! Appeared in the 1980s as part of the second generation of HBD-designed playgrounds, these shapes were inspired by the fruit farms of rural Tampines before the redevelopment.



4b

5

### TAMPINES GREEN FOREST PARK

📍 879A Tampines Avenue 8

Kids can let their imagination run wild at this large playground structure that spans 2 storeys high! Themed as an 'Adventure Playground', kids can have fun and interact with the elements in the playground. There's also a fitness corner and a nearby park for the adults to relax and recharge.



5

6

### TAMPINES PARK

📍 147 Tampines Avenue 5

Tampines Park is a natural area where residents can relax and exercise, and is home to Singapore's first sustainability@park project. The park's pond, which is home to freshwater fish like Tilapia, is another attraction for visitors.



6

7

### SENSORY GARDEN

📍 941 Tampines Avenue 5

Activate your five senses as you explore the sensory garden. This unique space will take you on a journey through different structures such as the wind structure that looks like a work of art. Come and give it a try!



7

8

### CULTURAL HUB

📍 936 Tampines Street 91

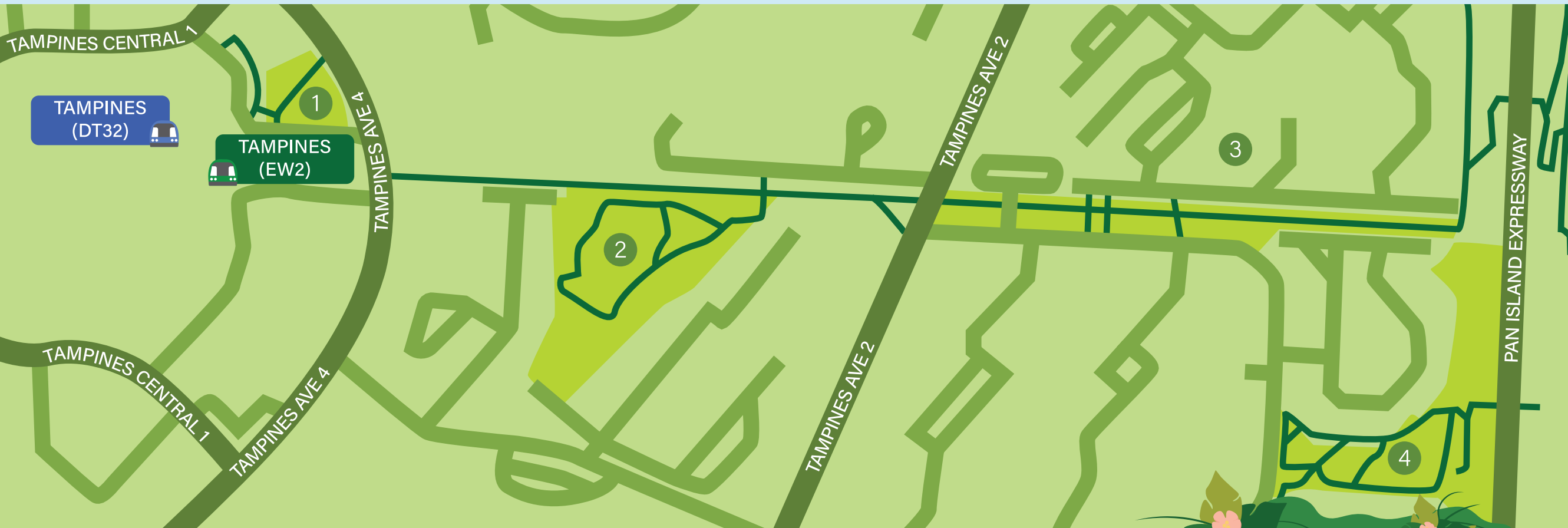
Equipped with a circular walkway and a metallic sculpture, visitors will be captivated by the sleek and modernised sight amongst the greenery. It's also a communal space that brings people together for fitness and event exercises.



8

# A LEISURELY STROLL

Follow this route to discover some interesting outdoor places in our neighbourhood!



## 1 TAMPINES SKATE PARK

Skate your way at this park located next to Tampines One Shopping Mall! This park is perfect for beginners who want to learn and hone their roller-skates and skateboard skills.



## 2 TAMPINES GREEN

Nestled within the residential neighbourhood, Tampines Green has plenty of facilities that cater to the young and the old. One of the attractions is the garden with flora and fauna!



## 3 TAMPINES CHANGKAT CENTRAL PIAZZA

Located in the heart of Tampines Street 22, this well-known communal ground is designed for residents of all ages to congregate as a community at any time of the day.



## 4 TAMPINES CHANGKAT BUTTERFLY GARDEN

Tampines Changkat Butterfly Garden is nestled in a quiet neighbourhood along Tampines Street 11. Visitors can see more than 50 butterfly species fluttering at this beautiful garden during the day.

## Look out for the Park Connector Network (PCN)!

This path continues into other neighbourhoods through an island-wide greenery network known as the Park Connector Network. Look out for the PCN signages and maps as you navigate your way along the roads, scenic rivers and canals that link you to the major parks. Hop on a bicycle or simply jog along the park connectors!



# EMBRACE A NEW LIFESTYLE

Embrace a new lifestyle and uncover hidden gems and wonderful people in our neighbourhood.

1



LET'S BE RESPONSIBLE



In Singapore, we keep our surroundings clean and green to ensure a high standard of hygiene and protect our environment. Together, let's ensure we pick up after ourselves and keep our surroundings clean!

1

## MALL CLUSTER AT TAMPINES CENTRAL

Get your retail therapy at this mall cluster in the heart of Tampines Central! All three malls provide a variety of shops, food establishments and entertainment outlets that cater to the residents' daily needs.

2

## WET MARKETS OF TAMPINES

Wet markets are the perfect place to find fresh produce at affordable prices, and learn about your neighbourhood! You can find these produce at markets including Tampines Round Market, Tampines Mart and N2 Shopping Street Wet Market.

3

## CYCLING TOWN

With schools, facilities and shops in close proximity, it makes Tampines an ideal cycling town. This accessibility allows residents to choose cycling as a healthy and preferred mode of transport around the neighbourhood.

4

## SUSTAINABILITY PROJECT

This sustainability project is Singapore's first community-based circular ecosystem for sustainable food production. The sites include Vertical High-Tech Farm and many more. The aim is to strengthen the community's food resilience by forming a circular ecosystem.



3



4



# TAMPINES

## eco-conversations

2021

Scan me for AR Experience!



1st Nature Playground in the East!

Multi-generational Fitness, Relaxation & Play space



REUSE, REDUCE, RECYCLE!



Note: Tampines In A Garden graphic illustration was launched in 2021

# DISCOVER SIGHTS



If you enjoy soaking in the sun and feeling the cool breeze against your skin, come discover these sights and take scenic walks while basking in the beauty of your neighbourhood.



**1**  
**HDB BLOCKS @  
TAMPINES STREET 45**  
📍 Tampines Street 45

You might have seen these housing blocks while driving along the expressway towards Tampines. The blocks are formed in a hexagonal configuration. The spacious void decks with very high ceilings make the whole place open and breezy feel.

**2**  
**HDB BLOCKS @  
TAMPINES AVENUE 9**  
📍 Tampines Avenue 9

There's a history behind the 'Tudor blocks' in Tampines. Painted in the original red-brick colour, the residents decided to take a vote on a new concept for their blocks back in 2016. Finally, they chose the black-and-white design that was inspired by the Tudor period.

**3**  
**TAMPINES MAZE  
GARDEN**  
📍 944 Tampines Avenue 5

Head down to the maze garden and have a little fun navigating the outlines of the space! Opened in 2012, the maze serves as a communal space for families to gather and exercise. The main highlight of the maze is the lamp post in the centre of the garden.

**4**  
**PLAY@WEST**  
📍 Tampines Street 81

Play@West is a green space that serves the community living in the neighbourhood. Kids who love adventures will have fun playing with their friends at the pirate ship themed playground. There's even a fitness corner for those who want to keep fit!



**5**  
**TAMPINES QUARRY**  
📍 Tampines Avenue 10

A stone's throw away from Bedok Reservoir, this former sand quarry has become a popular spot for cyclists, hikers and anglers. This is a good place to escape the busyness of life and soak in the surrounding lush greenery.



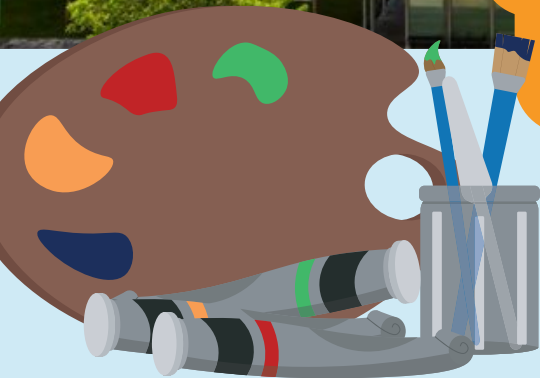
# EXPLORING ART

Explore our lively streets! From colourful wall art to significant culture-related art activities, catch a glimpse of our vibrant artistic landmarks and murals as you stroll through our neighbourhood.

1



## APPRECIATING CREATIVITY



When visiting art exhibitions or viewing murals, be mindful about touching the artwork unless advised. Let's be considerate and respect the dedication it takes for artists to create artworks!

1

### ANALOGUE TV HDB BLOCKS

📍 Tampines Street 42

This image of a familiar static television test pattern screen at the end of a TV transmission is now recreated in the form of a mural on these housing blocks. Come and check it out!

2

### HERITAGE WALL MURAL

📍 478 Tampines Street 44

The mural, which features a provision store, a barbershop and a Peranakan house, reflects the people and places in the 1960s. The art is further brought to life with benches, tables and stools, allowing people to interact with them.

3

### "HOME" BY SAM LO

📍 5 Tampines Avenue 3

The beautifully painted paper cranes mural outside the Tampines West Community Club pays homage to the daily necessities that one can find in the neighbourhood. Swing over to the 4th floor of the opposite block and remember to snap a photo!

4

### "YESTERDAY ONCE MORE" BY JAXTON SU

📍 857 Tampines Street 83

Head down to this block and discover an array of the traditional childhood games! These mural wall art will make one nostalgic about the simple and carefree lifestyle we once had. Just remember to snap some photos!



# CONNECT WITH YOUR COMMUNITY



Immerse in the culture and buzz of your neighbourhood. Take the first step to say hello to your friendly neighbours and you might even gain a few buddies along the way.



## OUR TAMPINES HUB

📍 1 Tampines Walk

Our Tampines Hub is Singapore's largest integrated community and lifestyle hub, houses multiple agencies and a comprehensive range of services under one roof. There are sports facilities like the swimming pool, gym, badminton courts and many more for the residents to enjoy. You can learn new skills offered by the community centre and make new friends along the way!

Vibrant activities and events are also held here every year to enliven the neighbourhood, bringing joy to the residents.



\*Photo Credits: Tampines Town Council

## TREE PLANTING CARNIVAL

📍 Tampines Avenue 7

The Tree Planting Carnival is an annual event that aims to promote eco-consciousness and sustainability among the residents living in the Tampines. A plethora of fruit tree species will be planted at Sun Plaza Park to keep the park cool and protect the environment.

Residents can join a series of eco-seminars and workshops about environment and sustainability. Kids can have fun with a myriad of children activities at this carnival, and learn a thing or two about protecting the environment!

# BE A PART OF THE COMMUNITY

Connect with your community as you get to know people from all walks of life. Make like-minded friends and pick up new skills through fun-filled activities. A neighbourhood is not just about the places, it is also about the people.

## TAMPINES NEW YEAR'S EVE COUNTDOWN



Usher in the new year at Our Tampines Hub. Residents can expect a display of dazzling fireworks and other fun-filled activities!

Visit [Our Tampines Hub Facebook page](#) for more information.

## CARES DISTRIBUTION



Get involved in this meaningful initiative where residents and volunteers come together to help low-income families with their grocery shopping.

Visit [Tampines Central CC](#) for more information.

## JOY BOX PROJECT



Started in November 2020, this initiative allows volunteers to spread festive cheer and strengthen social ties amidst Covid-19 through delivering of joy boxes.

Visit [Tampines Changkat CC](#) for more information.

## TAMPINES EAST SILVER SPARKS



Tampines East Silver Sparks is a programme that engages the senior citizens aged 50 and above with online games, activities and livestreams.

Visit [Tampines East Silver Sparks Facebook](#) for more information

## MY KIND OF FRIDGE



Donors are allowed to donate food to the community fridges for needy residents living at Block 441 Tampines Street 43.

Visit [Tampines North CC](#) for more information.

## YEAH PROGRAMME



YEAH Programme is a community project that engages youths and youths at risk from low-income families to develop their life skills and character.

Visit [Tampines West CC](#) for more information.

## STEP FORWARD TO VOLUNTEER

Keep a lookout for volunteering opportunities in your neighbourhood today! Join an initiative and lend a helping hand. Together, we can make our neighbourhood a better place for everyone!





# PEOPLE OF THE NEIGHBOURHOOD

Get to know your neighbours through their tales, and experience the neighbourhood through their eyes. As you explore the neighbourhood and participate in the community, you may just bump into one of them. When you do, don't be shy, say hi!

**MEET**  
**Mr Ismail Bin Haji Suratman, PBM**  
THE ACTIVE GARDENER

Mr Ismail has been a member of the Starlight Residents' Network and an Interest Group leader for the Harmony Garden for 19 years. He believes that watering plants, vegetables and flowers are deemed as the best garden activities for one to bond with one another who share similar interests. During pre-Covid period, he and his team members conducted learning journeys for schools, where he imparts his gardening knowledge and skills to them.



**MEET**  
**Ms Emily Lee Meow Eng, PBM**  
THE BALLOON SCULPTING ENTHUSIAST



Ms Emily is the Chairperson of Tampines Central CC Women's Executive Committee and Family Life Champion. She has been encouraging residents to join interest groups such as balloon sculpting and cooking. As a fervent volunteer, she is passionate about bringing like-minded individuals together to interact and bond over common interests.

**MEET**  
**Mr Abdullah, Mdm Goh Ah Mooi & Mdm Choo Sewgun**  
THE SOCIABLE NEIGHBOURS

Despite the huge age gap and language barriers between 78-year-old Mdm Goh Ah Mooi, 70-year-old Mdm Choo Sewgun and 36-year-old Mr Abdullah, there's one place that binds them together—the community garden along Tampines Street 11. Mr Abdullah moved to Tampines to stay with his mother a few years ago and met the two elderly neighbours who he lovingly addresses as “flower aunties” for their love of gardening. Despite the age difference, there are no barriers when it comes to communicating with them. Their friendship goes beyond gardening as they help with each other's needs during challenging times.



**MEET**  
**Mr Koh Lian Huat, JP, BBM(L)**  
THE PASSIONATE VOLUNTEER



Mr Koh has been involved in the grassroots for over 40 years at Tampines East CC. His volunteer journey began at Teck Hock Village CC. During his time of volunteering, he had helped the residents in their kampong move into HDB estates. He also helped in the resettling of all the constituent temples in the kampong area and raised funds to build the Tampines Chinese Temple, which is currently located on Tampines Street 21. Previously, Tampines was made up of many “kampong” villages each with their own unique Taoist diets. The Tampines Chinese Temple continues to give back to the community through charity projects. With his experience in handling religion and racial related issues, Mr Koh has involved in many mediations among neighbours and works closely with agencies such as HDB and police to resolve matters amicably. Today, Mr Koh still goes to the Tampines Chinese Temple to visit his old friends from his kampong days.

**MEET**  
**Mr Francis Theo**  
 THE MURAL ARTIST



Mr Francis is an artist and a Tampines resident. His dream is to create works after his retirement. During one of his work trips, he was so impressed by the wall mural painted at public places that he decided to do something similar for Singapore. The opportunity came in the form of a chance meeting with Mr Baey Yam Keng, Grassroots Adviser to Tampines GRC, during a house visit session a few years ago. At the end of the meeting, the idea of a wall mural was discussed and developed. The vicinity at Block 478 was chosen due to its heavy human traffic. The result of the wall mural added excitement and colours to the community. Eventually, Francis hopes to share Singapore history through art sharing.

**MEET**  
**Mdm Kursheed Banou**  
 d/o Anwel Khan  
 THE ACTIVE VOLUNTEER



Mdm Kursheed or "Kak Banou", as she's commonly known, has been actively volunteering in the local community since she joined Park Residents' Network (RN). She is always willing to assist during events that help the low- and middle-income families in Tampines, such as the yearly Park RN "Porridge Distribution". Famous for her "Teh Tarik", Mdm Kursheed is always ready to invite local estate residents to gather at her house or RN centre during pre-Covid days for a catch-up, bringing all races together, regardless of religions and beliefs. She's also willing to lend a helping hand or listening ear to fellow residents staying at Park estate, embodying the unify spirit of a true Park hero.

**MEET**  
**Mr Ibrahim Bin Akbar**  
 THE FRIENDLY NEIGHBOURHOOD GUY



Mr Ibrahim is the perfect embodiment of the kampung spirit that Singapore is well known for. As the Chairperson of Grove Residents' Network, he has been actively volunteering in Tampines West's community since 2016. Ibrahim is always ready to show residents around the neighbourhood and introduce the "Gem Key Places" of Tampines West, including the "Maze Garden", "Cultural Hub" and "Food Stretch Around Tampines Avenue 4 blocks".

With a vast array of cultures, ethnicities and religions across different races, Ibrahim ensures that no one is left out of the community integration around the estate by suggesting new opportunities for community bonding.

**MEET**  
**Mdm Evelyn Lim, PBM**  
 THE HEART-WARMING CHAIRMAN



Mdm Evelyn is the Chairperson of Palmsville Residents' Network. She has been an active member around the neighbourhood of Tampines West and Palmsville since 1989.

As one of the key personnel in the neighbourhood, Evelyn is always on the lookout for residents in need of assistance, always lending a helping hand and listening ear. Before Covid-19, she was actively engaging residents around the estate by hosting block parties for them to celebrate key occasions such as Christmas and New Year Eve. Her guidance and willingness to assist the residents in the estate has garnered her the title of the Heartwarming Chairperson of Palmsville.

# DIGITAL SERVICES

Stay updated on Singapore's digital services with these mobile applications and websites.



## MOBILE APPS

### EAPPT@ICA

This ICA mobile app allows you to:

- Book an appointment with ICA to complete your application processes
- View existing appointments at the appointments tab
- Locate SingPost outlets for collection of ICA certificates

### MYENV

This weather and environment app:

- Provides you with location-based weather information
- Allows you to call NEA
- Make a report to NEA attaching photos and videos

### MYTRANSPORT.SG

This transport mobile app allows you to:

- Access your frequently used bus information and traffic services
- Manage push notifications to receive MRT or road alerts
- Plan your trip with different transport options

### NLB MOBILE

The library service allows you to:

- Set up multiple user profiles and borrow library materials (e-books)
- Pay fees online
- View loan and reservation items
- View events happening at libraries

### ONESERVICE

This government app allows you to report the following issues in your neighbourhood:

- Cleanliness issues
- Maintenance of roads and footpaths
- Water supply and drains issues
- Pest related issues
- Horticultural issues
- Animal related issues

### PARKING.SG

This parking app allows you to:

- Calculate parking fees
- Pay for parking online items
- Make changes to your parking sessions

### PAYNOW

This banking app allows you to:

- Transfer money instantly and with ease just by using phone number or NRIC

### SGSECURE

This SGSecure app allows you to:

- Receive broadcast messages during an emergency
- Locate the nearest AED in your vicinity
- Send information and files to authorities in an emergency situation

### WIRELESS@SGX

The Wireless@SGx app allows you to:

- Automatically connect your device to Wireless@SGx network
- Locate the Wireless@SGx spots on an interactive map
- Run diagnostics that can help improve the network
- Receive important updates

## WEBSITES

### COMMUNITY

People's Association (PA)  
[www.pa.gov.sg](http://www.pa.gov.sg)

Ministry of Culture, Community and Youth  
[www.mccy.gov.sg](http://www.mccy.gov.sg)

Ministry of Social and Family Development  
[www.msf.gov.sg](http://www.msf.gov.sg)

Singapore Together  
[www.sg](http://www.sg)

### EDUCATION

Ministry of Education (MOE)  
[www.moe.gov.sg](http://www.moe.gov.sg)

### IMMIGRATION

Immigration & Checkpoints Authority (ICA)  
[www.ica.gov.sg](http://www.ica.gov.sg)

### LABOUR

Ministry of Manpower (MOM)  
[www.mom.gov.sg](http://www.mom.gov.sg)

### POSTAL

SingPost  
[www.singpost.com](http://www.singpost.com)

### PUBLIC HOUSING

Housing and Development Board (HDB)  
[www.hdb.gov.sg](http://www.hdb.gov.sg)

Town Councils  
[www.towncouncils.sg](http://www.towncouncils.sg)

### TAX

Inland Revenue Authority of Singapore (IRAS)  
[www.iras.gov.sg](http://www.iras.gov.sg)

### TRANSPORT

Land Transport Authority (LTA)  
[www.lta.gov.sg](http://www.lta.gov.sg)

TransitLink  
[www.transitlink.com.sg](http://www.transitlink.com.sg)



# WELCOME TO OUR NEIGHBOURHOOD

## NEIGHBOURHOOD POLICE CENTRE/ POST

### Changkat Neighbourhood Police Post

Address: 109 Tampines Street 11, #01-261, S521109  
Tel: 1800 781 9999

### Tampines East Neighbourhood Police Post (e-Kiosk)

Address: 263 Tampines Street 21, #01-138, S520263

### Tampines Neighbourhood Police Centre

Address: 6 Tampines Avenue 4, S529682  
Tel: 1800 587 1999

### Tampines North Neighbourhood Police Post

Address: 461 Tampines Street 44, #01-56, S520461  
Tel: 1800 781 8999

## SINGAPORE POST OFFICE

### Tampines Central Branch

Address: 5 Tampines Central 6, #01-24/25, Telepark, S529482

## TOWN COUNCIL OFFICE

### Tampines Town Council

Address: 136 Tampines Street 11, S521136  
Tel: 6781 2222 (During Office Hours)

## COMMUNITY LIBRARY

### Tampines Regional Library

Address: 1 Tampines Walk, #02-01, Our Tampines Hub, S528523

## POLYCLINIC

### Tampines Polyclinic

Address: 1 Tampines Street 41, S529203

Tampines Street 45



## WELCOME TO THE NEIGHBOURHOOD!

We hope that you will enjoy our neighbourhood as much as we do. Remember this is just the beginning, there's so much more that awaits you in our friendly neighbourhood!

Our community is always here for you. Reach out to us, we are just a phone call or email away!

Stay abreast of community  
integration programmes:  
[facebook.com/pa.integration](https://www.facebook.com/pa.integration)

## ABOUT PEOPLE'S ASSOCIATION

The People's Association was established on 1 July 1960 to promote racial harmony and social cohesion in Singapore. Our mission is to build and bridge communities in achieving one people, one Singapore.

The People's Association offers a wide range of programmes and volunteering opportunities for Singaporeans from all walks of life through a network of over 2,000 Grassroots Organisations, over 100 Community Clubs, five Community Development Councils, National Community Leadership Institute and PASSion Wave.



More information at [www.pa.gov.sg](http://www.pa.gov.sg)

or scan the QR code below:



# IMPORTANT INFORMATION

## EMERGENCY CONTACTS

Emergency Ambulance and Fire  
995

Non-Emergency Ambulance  
1777

Police Emergency  
999

Police Emergency SMS  
(if not possible to call)  
71999

Police Hotline (for crime-related information)  
1800 255 0000

Fire Hazard Reporting (SCDF)  
1800 280 0000

## USEFUL CONTACTS

Essential Maintenance Service Unit (for common estate areas)  
1800 325 8888

Building & Construction Authority (to report structural defects in condominiums and non-public housing buildings)  
1800 342 5222

General Utilities  
1800 778 8888 (SP)  
1800 225 5782 (PUB)  
1800 752 1800 (City Energy)

Community Mediation Centre (for neighbour disputes)  
1800 225 5529

National Environment Agency  
6225 5632

Public Utilities Board (to report floods/ drain obstructions)  
1800 225 5782

Land Transport Authority (for roads, crossings, bus services/stops)  
1800 225 5582

National Parks Board  
1800 471 7300

Animal & Veterinary Service  
1800 476 1600

# COMMUNITY CLUBS

## TAMPINES CENTRAL

Tampines Central Community Club  
Address: Our Tampines Hub, 1 Tampines Walk, #04-04, S528523  
Tel: 6785 0004



Facebook

## TAMPINES CHANGKAT

Tampines Changkat Community Club  
Address: 13 Tampines Street 11, S529453  
Tel: 6789 6554  
(Temporarily closed for upgrading from December 2021)



Facebook

## TAMPINES EAST

Tampines East Community Club  
Address: 10 Tampines Street 23, S529341  
Tel: 6786 3227



Facebook

## TAMPINES NORTH

Tampines North Community Club  
Address: 420 Tampines Street 41 #01-112, S520420  
Tel: 6783 2900  
(Temporarily closed for upgrading from December 2021)



Facebook

## TAMPINES WEST

Tampines West Community Club  
Address: 5 Tampines Avenue 3, S529705  
Tel: 6783 7910



Facebook

