



### **Essentials for Communicating Public Policies (1)**

Courses for All Grassroots Leaders

### CLASS DATE(S): This course provides learners with essential skills for helping residents understand public policies more effectively. Learners will acquire basic 9 Oct 2022 knowledge and resources, and learn methods to communicate these policies to

different profiles of residents.

This course equips learners with the necessary knowledge and skills to better

manage multiple priorities through efficient use of time. They will learn time

(Sun)

1 day

**DURATION:** 

MODALITY:

### management techniques which will increase their personal effectiveness as a grassroots leader. Learners will also have the opportunity to practise setting

community outreach and relationship-building.

**Effective Self-Management** 

"SMART" goals and making decisions through creative thinking approach so that they can better evaluate options, decide on best course of action, and manage their time and priorities effectively. **Emotional Intelligence – Connecting with Self & Others** 

This course equips learners with the key pursuits of Six Seconds' Emotional

(Sat)

CLASS DATE(S):

22 Oct 2022

DURATION:

1 day

MODALITY:

### Intelligence (EQ) model. The pursuits are translated into eight specific and achievable competencies that are applied to increase learners' self-awareness of (AM) (Sun) emotions and strengthen their relationships with others.

Let's Talk About It: CommU&Icating Better New

6 & 13 Nov 2022

CLASS DATE(S):

DURATION:

2 x 0.5

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective

CLASS DATE(S):

(Sun)

(Sun)

13 Nov 2022

DURATION:

**DURATION:** 

1 day

1 day

days

VIRTUAL

MODALITY:

**FACE 2 FACE** 

MODALITY:

MODALITY:

### This course equips learners with the 'know-how' of incorporating elements of CLASS DATE(S): purposeful fun to achieve the desired outcomes of community initiatives using 20 Nov 2022 interactive engagement tools.

**Engagement Tools for Community Bridging** 

Design Thinking and Residents' Journey Mapping New This course provides learners with an appreciation of how to remodel community initiatives for the changing social landscape. Using one of the design thinking tools Journey Mapping, they will gain insights into understanding residents' behaviours,

actions and motivations across different touchpoints of a community programme.

CLASS DATE(S):

17 Dec 2022

(Sat)

DURATION:

1 day

MODALITY:

Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

**Building Relationships - House Visit Engagement Skills** 

with residents in the context of house visits. (This course includes a segment on e-learning for participants to access after the course to reinforce their learning. More details will be provided during the course.)

This course equips learners with the ability to engage and build trust with residents.

It focuses on equipping learners with the skills to build and strengthen relationships

CLASS DATE(S):

(Sun)

2 Oct 2022

CLASS DATE(S):

18 Dec 2022

(AM) (Sun)

DURATION:

1 day

0.5 day

BLENDED

MODALITY:

Courses for Office Bearers

### Kouzes and Barry Z. Posner. Learners will discuss these practices in relation to community context with the aim to enhance the leadership potential of grassroots leaders and sharpen their abilities to lead their grassroots teams.

This interactive course of exemplary leadership is developed by James M.

and what to look out for before approving.

enhance compliance.

for change.

**Leadership in Practice** 

**Introduction to Grassroots Financial Accounting System (G-FAST)** for Office Bearers Grassroots Financial Accounting SysTem (G-FAST) is the new improved online accounting system replacing the PA Web-Based Accounting Template (PAT) used

by 2,000 Grassroots Organisations (GROs) to prepare and submit their monthly

This course equips learners with the knowledge on how to 1) Create transactions such as Receipts, Transfers, Journals and Payments with Electronic Funds Transfer

reconciliation. Learners who are Approvers will learn how to approve payments

Mode; 2) Use reports to check the transactions; and 3) Perform bank

accounts. G-FAST supports e-approvals and e-payments with in-built system controls designed to increase work efficiency, improve user experience and

> 13 Dec 2022 (PM) (Tue)

(AM) (Sun)

CLASS DATE(S):

(AM) (Sat)

15 Oct 2022

20 Nov 2022

DURATION:

1 day

DURATION:

2 hours

MODALITY:

The Power of Networking This course focuses on the importance of networking in building and bridging communities. It equips learners with skills to connect with people successfully and confidently to grow their networks.

CLASS DATE(S): 15 Oct 2022

18 Dec 2022

(Sat)

(Sun)



MODALITY:

### Leading Change in a VUCA World

COVID-19 has changed the world dramatically and made it more VUCA (Volatile, Uncertain, Complex and Ambiguous). How do we then navigate this change in

our community? This course equips learners with the framework to lead and

sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need

16 Oct 2022 (Sun)

(Sat)

17 Dec 2022

CLASS DATE(S):

DURATION:

1 day



**Team Conflict Management** 

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

(Sun)

CLASS DATE(S):

(Sat)

5 Nov 2022

CLASS DATE(S):

16 Oct 2022

1 day

DURATION:

1 day

DURATION:

MODALITY:

MODALITY:

## tips on addressing common issues faced while leading their GROs.

This course equips learners with the knowledge and awareness to lead their

grassroots organisations (GROs) to achieve PA's vision and mission. Learners will

also experience collective learning through sharing of good practices and useful

Office Bearer Induction for Chairmen/Vice-Chairmen

This course equips learners with the skills to perform their role as Secretary or

Assistant Secretary in the grassroots committees.

For self-registration of

please log on to

Password

courses via Grassroots Connect,

www.grassrootsconnect.pa.gov.sg

Forget password? Login

ogin By SingPass

This course equips learners with knowledge of PA's key financial principles and procedures to manage grassroots organisations' accounts effectively. It also

reinforces the importance of continuous learning and sharing among grassroots

leaders to uphold principles of accountability ethics in grassroots finance.

6 Nov 2022 (Sun)

CLASS DATE(S):

4 Dec 2022

CLASS DATE(S):

DURATION:

1 day

0.5 day

Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

MODALITY:

# (AM) (Sun)

Office Bearer Induction for Secretaries/Assistant Secretaries

Come onboard our training! Register Now!

Log on to the website using your Portal Account Username (NRIC) and Password and click on the

Alternatively, you can click on the SingPass icon to

Click on the 'Register' button next to your preferred class.

Scroll down to check the details of the class and click

log on using your SingPass Account.



Once you have successfully logged in, click on the 'Training@NACLI' tab at the top navigation bar. 🔒 GRASSROOTS LEADER LOGIN Step 3: At the 'Register for Courses' page, enter the Course Title Username ONLY and click the 'Search' button.

Step 1:

Login button.

Step 2:

Step 4:

Step 5:

Step 6:

on the 'Register' button.

Click 'Yes' to confirm your registration.



For All Grassroots Leaders

Building Relationships - House Visit

**Engagement Skills** 

Design Thinking and

Engaging Residents Phygitally

Facilitation Skills

with NACLI at a location near you such as your Community Clubs (CCs). **For Office Bearers** 

### Residents' Journey Mapping Influence without Authority Develop a Performing Team (Level 1)

NACLI offers constituency-based training that is customised and contextualised to meet different learning needs and local considerations. Now you can learn

Chairmen/Vice-Chairmen Essentials for Communicating Public Policies (1)

**Grassroots Leaders** Team Conflict Management

Partners in Harmony New

## Develop a Performing Team (Level 2)

Office Bearer Induction for

Office Bearer Induction for

Grassroots Financial Management ★ Handling Negative Feedback

New for Best Outcomes ✗ Induction for PA New

Let's Talk About It: New CommU&lcating Better

engaging your team's training needs!

X Social Media Engagement -

"Engaging Residents through Social Media"

## Essentials for Communicating

### ★ Leading Change in a VUCA World Office Bearer Induction for

Coaching in Action

Public Policies (2)

✓ Office Bearer Induction for Secretaries/Assistant Secretaries

Leadership in Practice

RC/NC/RN Chairmen/Vice-Chairmen

Treasurers/Assistant Treasurers/Auditors

Coming Soon!

Contact NACLI via your Constituency Director / Deputy Constituency Director to register your interest for a constituency-based training for your constituency. We look forward to