



## UPCOMING NACLI COURSES OCT- DEC 2021

### Courses for All Grassroots Leaders

#### Let's Talk About It: CommU&lcating Better New

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective community outreach and relationship-building.

CLASS DATE(S):  
**23 Oct 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Design Thinking for Creative Problem Solving New

This course equips learners with knowledge and skills to apply a design thinking approach in their personal life. They will learn to adopt a human-centric approach through the Five-Step Design Thinking process; solve complex challenges creatively, re-evaluate existing practices and uncover unique insights through the lens of Design Thinking – a proven method for innovation and problem-solving.

CLASS DATE(S):  
**30 Oct 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Practical Mandarin (Level 2)

This course equips learners with essential Chinese vocabulary and conversational phrases in Mandarin to communicate and outreach better to residents.

[Pre-requisite: Practical Mandarin (Level 1)]

CLASS DATE(S):  
**30-31 Oct 2021  
(Sat-Sun)**

DURATION:  
**2 days**

MODALITY:  
  
VIRTUAL

#### Practical Malay (Level 1)

This course introduces learners to simple Malay vocabulary for basic understanding of Malay conversations in the context of community engagement work.

CLASS DATE(S):  
**6-7 Nov 2021  
4-5 Dec 2021  
(Sat-Sun)**

DURATION:  
**2 days**

MODALITY:  
  
VIRTUAL

#### Essentials for Communicating Public Policies (1)

This course provides learners with essential skills for helping residents understand public policies more effectively. Learners will acquire basic knowledge and resources, and learn methods to communicate these policies to different profiles of residents.

CLASS DATE(S):  
**7 Nov 2021  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Practical Mandarin (Level 1)

This course introduces learners to simple Chinese vocabulary for basic understanding of Mandarin conversations in the context of community engagement work.

CLASS DATE(S):  
**13-14 Nov 2021  
(Sat-Sun)**

DURATION:  
**2 days**

MODALITY:  
  
VIRTUAL

#### Building Relationships - House Visit Engagement Skills

This course equips learners with the ability to engage and build trust with residents. It focuses on equipping learners with the skills to build and strengthen relationships with residents in the context of house visits.

(This course includes a segment on e-learning for learners to access after the course to reinforce their learning. More details will be provided during the course.)

CLASS DATE(S):  
**14 Nov 2021 (AM)  
(Sun)**

DURATION:  
**0.5 day**

MODALITY:  
  
BLENDED

#### Embracing the Human Side of Change New

In a world full of changes and volatility, individuals and organisations need to adapt and transform. Transformation begins with people and requires a shift in mindsets and behaviours. In this course, learners will gain an understanding of the human side of organisational change and improve their ability to implement and lead their teams through change successfully.

CLASS DATE(S):  
**20 Nov 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Using Storytelling to Influence Others New

Everyone has a COVID story to share, what's yours? Stories are powerful communication tools. Armed with the right narrative and delivery, storytellers can have the ability to use emotions to mobilise action. In this course, learners will uncover how to convert their stories into powerful tools for action.

CLASS DATE(S):  
**11 Dec 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Design Thinking and Residents' Journey Mapping New

This course provides learners with an appreciation of how to remodel community initiatives for the changing social landscape. Using one of the design thinking tools Journey Mapping, they will gain insights into understanding residents' behaviours, actions and motivations across different touchpoints of a community programme. Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

CLASS DATE(S):  
**12 Dec 2021  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Secrets of Body Language New

This course enables learners to discover and accurately determine what others are truly feeling behind the facade of sweet words and beautiful smiles. Learners will find out how they can utilise body language to build rapport with others through various Neuro-Linguistic Programming techniques.

CLASS DATE(S):  
**18 Dec 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

### Courses for Office Bearers

#### Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

This course equips learners with knowledge of PA's key financial principles and procedures to manage grassroots organisations' accounts effectively. It also reinforces the importance of continuous learning and sharing among grassroots leaders to uphold principles of accountability ethics in grassroots finance.

CLASS DATE(S):  
**24 Oct 2021  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Influence without Authority

This course equips learners with the competencies to create impact and influence in their community work. They will also learn how to apply influencing skills in various situations that they may encounter in the course of their work in the community.

CLASS DATE(S):  
**6 Nov 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

#### Office Bearer Induction for Chairmen/Vice-Chairmen

This course equips learners with the knowledge and awareness to lead their grassroots organisations (GROs) to achieve PA's vision and mission. Learners will also experience collective learning through sharing of good practices and useful tips on addressing common issues faced while leading their GROs.

CLASS DATE(S):  
**21 Nov 2021  
(Sun)**

DURATION:  
**1 day**


MODALITY:  
  
FACE 2 FACE

#### Leading Change in a VUCA World New

COVID-19 has changed the world dramatically and made it more VUCA (Volatile, Uncertain, Complex and Ambiguous). How do we then navigate this change in our community? This course equips learners with the framework to lead and sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need for change.

CLASS DATE(S):  
**27 Nov 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

#### Office Bearer Induction for Secretaries/Assistant Secretaries

This course equips learners with the skills to perform their role as Secretary or Assistant Secretary in the grassroots committees.

CLASS DATE(S):  
**28 Nov 2021 (AM)  
18 Dec 2021 (AM)  
(Sat)**

DURATION:  
**0.5 day**

MODALITY:  
  
VIRTUAL

#### The Power of Networking

This course focuses on the importance of networking in building and bridging communities. It equips learners with skills to connect with people successfully and confidently to grow their networks.

CLASS DATE(S):  
**4 Dec 2021  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

## Come onboard our training! Register Now!

Follow the steps below to register for the course(s), and you'll be on your way to kickstarting your learning journey with us.

For self-registration of courses via Grassroots Connect, please log on to

[www.grassrootsconnect.pa.gov.sg](http://www.grassrootsconnect.pa.gov.sg)



#### Step 1:

Log on to the website using your Portal Account Username (NRIC) and Password and click on the Login button.

Alternatively, you can click on the SingPass icon to log on using your SingPass Account.

#### Step 2:

Once you have successfully logged in, click on the 'Training@NACLI' tab at the top navigation bar.

#### Step 3:

At the 'Register for Courses' page, enter the Course Title ONLY and click the 'Search' button.

#### Step 4:

Click on the 'Register' button to your preferred class.

#### Step 5:

Scroll down to check the details of the class and click on the 'Register' button.

#### Step 6:

Click 'Yes' to confirm your registration.

Limited slots available