



**UPCOMING  
NACLI COURSES  
APR - JUN 2023**

## Courses for All Grassroots Leaders

### Let's Talk About It: CommU&lcating Better

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective community outreach and relationship-building.

CLASS DATE(S):  
**15 Apr 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE


### Partners-in-Harmony 1 "Appreciation of Cultures, Customs and Practices"

**New**

Singapore is a modern city-state with multi-racial, multi-cultural and multi-religion groups living in harmony. This module will enable learners to appreciate Singapore's heritage and diversity, and promote racial harmony and social cohesion.

CLASS DATE(S):  
**29 Apr 2023  
(AM) (Sat)**

DURATION:  
**0.5 day**

MODALITY:  
  
FACE 2 FACE

This course will enable learners to better appreciate cross-cultural diversity, which will help to facilitate their day-to-day encounters with residents and stakeholders.

### Engagement Tools for Community Bridging

This course equips learners with the 'know-how' of incorporating elements of purposeful fun to achieve the desired outcomes of community initiatives using interactive engagement tools.

CLASS DATE(S):  
**30 Apr 2023  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Design Thinking and Residents' Journey Mapping

This course provides learners with an appreciation of how to remodel community initiatives for the changing social landscape. Using one of the design thinking tools Journey Mapping, they will gain insights into understanding residents' behaviours, actions and motivations across different touchpoints of a community programme. Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

CLASS DATE(S):  
**6 May 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Emotional Intelligence – Connecting with Self & Others

This course equips learners with the key pursuits of Six Seconds' Emotional Intelligence (EQ) model. The pursuits are translated into eight specific and achievable competencies that are applied to increase learners' self-awareness of emotions and strengthen their relationships with others.

CLASS DATE(S):  
**20 & 27 May 2023  
(AM) (Sat)**

DURATION:  
**2 x 0.5 days**


MODALITY:  
  
VIRTUAL

### Building Relationships - House Visit Engagement Skills

This course equips learners with the ability to engage and build trust with residents. It focuses on equipping learners with the skills to build and strengthen relationships with residents in the context of house visits.

CLASS DATE(S):  
**28 May 2023  
(AM) (Sun)**

DURATION:  
**0.5 day**

MODALITY:  
  
BLENDED

(This course includes a segment on e-learning for participants to access after the course to reinforce their learning. More details will be provided during the course.)

### Effective Self-Management

This course equips learners with the necessary knowledge and skills to better manage multiple priorities through efficient use of time. They will learn time management techniques which will increase their personal effectiveness as a grassroots leader. Learners will also have the opportunity to practise setting "SMART" goals and making decisions through creative thinking approach so that they can better evaluate options, decide on best course of action, and manage their time and priorities effectively.

CLASS DATE(S):  
**3 Jun 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Handling Negative Feedback for Best Outcomes

**New**

This course equips learners with the necessary skills to understand difficult people with negative feedback, manage yourself to keep calm and professional amidst provocation, abuse and sarcasm, and apply techniques to achieve the best outcomes from negative feedback.

CLASS DATE(S):  
**18 Jun 2023  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Essentials for Communicating Public Policies (1)

This course provides learners with essential skills for helping residents understand public policies more effectively. Learners will acquire basic knowledge and resources, and learn methods to communicate these policies to different profiles of residents.

CLASS DATE(S):  
**24 Jun 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

## Courses for Office Bearers

### Leading Change in a VUCA World

COVID-19 has changed the world dramatically and made it more VUCA (Volatile, Uncertain, Complex and Ambiguous). How do we then navigate this change in our community? This course equips learners with the framework to lead and sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need for change.

CLASS DATE(S):  
**15 Apr 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
VIRTUAL

### Leadership in Practice

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

CLASS DATE(S):  
**16 Apr 2023  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Team Conflict Management

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

CLASS DATE(S):  
**7 May 2023  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Office Bearer Induction for Chairmen/Vice-Chairmen

This course equips learners with the knowledge and awareness to lead their grassroots organisations (GROs) to achieve PA's vision and mission. Learners will also experience collective learning through sharing of good practices and useful tips on addressing common issues faced while leading their GROs.

CLASS DATE(S):  
**13 May 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

This course equips learners with knowledge of PA's key financial principles and procedures to manage grassroots organisations' accounts effectively. It also reinforces the importance of continuous learning and sharing among grassroots leaders to uphold principles of accountability ethics in grassroots finance.

CLASS DATE(S):  
**20 May 2023  
(Sat)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

### Office Bearer Induction for Secretaries/Assistant Secretaries

This course equips learners with the skills to perform their role as Secretary or Assistant Secretary in the grassroots committees.

CLASS DATE(S):  
**11 Jun 2023  
(AM) (Sun)**

DURATION:  
**0.5 day**

MODALITY:  
  
VIRTUAL

### The Power of Networking

This course focuses on the importance of networking in building and bridging communities. It equips learners with skills to connect with people successfully and confidently to grow their networks.

CLASS DATE(S):  
**25 Jun 2023  
(Sun)**

DURATION:  
**1 day**

MODALITY:  
  
FACE 2 FACE

# Come onboard our training! Register Now!

**Follow the steps below to register for the course(s), and you'll be on your way to kickstarting your learning journey with us.**

**For self-registration of courses via Grassroots Connect, please log on to**

**[www.grassrootsconnect.pa.gov.sg](http://www.grassrootsconnect.pa.gov.sg)**



**Step 1:**

Log in to the website using your SingPass account.

**Step 2:**

Once you have successfully logged in, click on the 'Training@NACLI' tab at the top navigation bar.

**Step 3:**

At the 'Register for Courses' page, enter the Course Title ONLY and click the 'Search' button.

**Step 4:**

Click on the 'Register' button next to your preferred class.

**Step 5:**

Scroll down to check the details of the class and click on the 'Register' button.

**Step 6:**

Click 'Yes' to confirm your registration.

**Limited slots available**

## Courses Offered as Constituency-Based Training

NACLI offers constituency-based training that is customised and contextualised to meet different learning needs and local considerations. Now you can learn with NACLI at a location near you such as your Community Clubs (CCs).

### For All Grassroots Leaders

### For Office Bearers

- ✗ Building Relationships - House Visit Engagement Skills
- ✗ Design Thinking and Residents' Journey Mapping
- ✗ Develop a Performing Team (Level 1)
- ✗ Develop a Performing Team (Level 2)
- ✗ Engaging Residents Phygitally
- ✗ Essentials for Communicating Public Policies (1)
- ✗ Facilitation Skills
- ✗ Grassroots Financial Management
- ✗ Handling Negative Feedback for Best Outcomes **New**
- ✗ Induction for PA New Grassroots Leaders
- ✗ Let's Talk About It: CommU&lcating Better
- ✗ Partners in Harmony **New**
- ✗ Social Media Engagement - "Engaging Residents through Social Media" **Coming Soon!**

- ✗ Coaching in Action
- ✗ Essentials for Communicating Public Policies (2)
- ✗ Leadership in Practice
- ✗ Leading Change in a VUCA World
- ✗ Office Bearer Induction for Chairmen/Vice-Chairmen
- ✗ Office Bearer Induction for RC/NC/RN Chairmen/Vice-Chairmen
- ✗ Office Bearer Induction for Secretaries/Assistant Secretaries
- ✗ Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors
- ✗ Team Conflict Management

Contact NACLI via your Constituency Director / Deputy Constituency Director to register your interest for a constituency-based training for your constituency. We look forward to engaging your team's training needs!